

# The Parasole Guest Protection Promise

*We have always been zealous for food safety and cleanliness. And our enhanced protections and precautions take that commitment to a whole new level. We want you to dine with confidence, and here is what we're doing to earn yours*

## **BEFORE REOPENING**

- We have cleaned and sanitized our restaurants from top to bottom.
- Every team member has completed a Safety & Sanitation class.
- We have enhanced all sanitizing protocols and staff training.

## **EVERY DAY**

- We are strictly adhering to state, federal and industry operating protocols.
- A certified Food Safety Manager is always duty. To ensure that our team members and guests are following the spirit of the new protocols
- Pre-shift wellness checks for all staff. Temperature checks are mandatory before any team member can assume their position within the Restaurant and all staff are assessed for COVID-19 and other general health symptoms prior to their shift
- Socially Distanced Seating. Updated floor plans and socially distanced table separation and seating have been implemented
- Enhance Sanitizing. Every day, Every Shift we will have a designated cleaning and sanitation monitor
  - Hand Sanitizers for Guests & Employees have been placed throughout the restaurant
  - More Frequent Staff hand washing and hand sanitizing per CDC guidelines
  - Increased facility cleaning and sanitization throughout the operating hours
- Increased Menu Options
  - New “streamlined” menus (versus separate wine, cocktail, entrée and dessert menus) minimize physical contact between staff and guests. Menus held in menu holders will be cleaned and disinfected between every use.
  - Other Menu Options ... certain locations implemented QR Code Menus ... Guests may access menus by snapping the QR Code or by simply visiting our restaurants online menus (accessible via our web site).
- Tabletop cleanliness
  - All condiments and table tents have been removed (are available upon request)

## **EVERY MOMENT WE'RE TOGETHER**

We want you to enjoy your newfound freedom to interact, laugh a little, and enjoy a great meal – confident that your well-being is our top priority.

